

Communications with Communities Specialist

General description

Communications with Communities (CwC) specialists help the affected people to meet communication and information needs. A CwC specialist assists people in need in accessing relevant information and communication means to make sure that responding agencies include their feedback in projects. Moreover, he/she provides technical guidance for partners, governments or clusters and advocates for increased CwC.

The CwC Specialists will primarily, but not exclusively, be deployed to UNHCR, OCHA and WFP.

Examples of duties and responsibilities

- Coordination of CwC working groups.
- Creation and production of information campaigns for affected communities.
- Gathering news and write stories or other media for publication.
- Facilitation of a smooth production and distribution of communications tools for the affected population.
- Promotion for coverage of CwC issues in media and engagement with international media to agree on a coordinated strategy for local media support.
- Make sure that media products are distributed to affected populations in time via partners and local press.
- Initiate joint needs assessments, advocacy messaging and mapping of activities.
- Reporting and analysis of CwC activities.
- Identify CwC opportunities and gaps.
- Support other programmes in CwC.
- Assist partners and local governments in their support of CwC.
- Establishment of partnerships with key communities.

Required qualifications

- Professional technical experience matching the above-mentioned duties and responsibilities.
- A minimum of 3 years international humanitarian field experience.
- Relevant educational background and knowledge of the UN.
- Knowledge and understanding of the complexity related to refugee and IDP situations.
- Proficiency in one (preferable two) languages. English is obligatory, while French or Arabic is an advantage.